

Datasite Assist Elite

Part of your team. Partners in your success.
How can we assist?



Elite-level assistance from setup to success

Expect more than service. Demand more than support. Depend on Elite, your premium plan from Datasite Assist, to drive active growth. Elite enables you to focus more effectively on strategic goals, while using Datasite Cloud to deliver them.

An expert from our Elite team will take a hands-on role as your strategic partner.

With their help, you can:

Fine-tune your process

Make sure you're using Datasite's full potential. We'll analyze your usage to identify areas where you can improve your processes and achieve greater value.

Navigate the deal

Be ready to overcome challenges before they become problems. Draw on our depth of industry expertise to achieve best practices and optimal results.

Drive your platform's development

Evolve your dealmaking on a platform that adapts to your needs. Are there ways we could enhance your experience? Talk directly to our software developers and we'll get on it.

It's all in addition to the benefits of Datasite Assist, available 24/7/365.



A woman with short brown hair, wearing glasses and a necklace, is smiling in an office setting. She is wearing a white long-sleeved shirt and a necklace with orange and yellow beads. The background shows a blurred office environment with computer monitors and desks. There are several colored rectangular overlays: a yellow one on the left, a dark grey one in the center, and an orange one on the right.

Meet your Elite partner

Your go-to. Your go-between.

Your strategic consultant at Datasite.

Someone who knows your business in depth.

Works with you proactively. Supports you continuously.

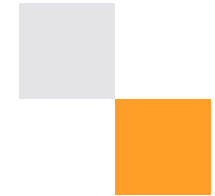
Enabling you to prevent problems, instead of scrambling to fix them.

Anneke

Datasite Assist team member since 2018

Fine-tune your process

You use Datasite Cloud – so you already have the best tools. But are you using them in the best way?



Analysis

We'll analyze your activity on a rolling basis, to see how much more you can achieve.



Efficiency

If you can save time, ease workload, or reduce risk, we'll show you how.



Value

If there's a chance to add value, we'll make sure you don't miss it.



Your Elite partner will spot opportunities, find efficiencies, and fine-tune the way you do deals.

Navigate the deal

M&A makes ever-shifting demands.

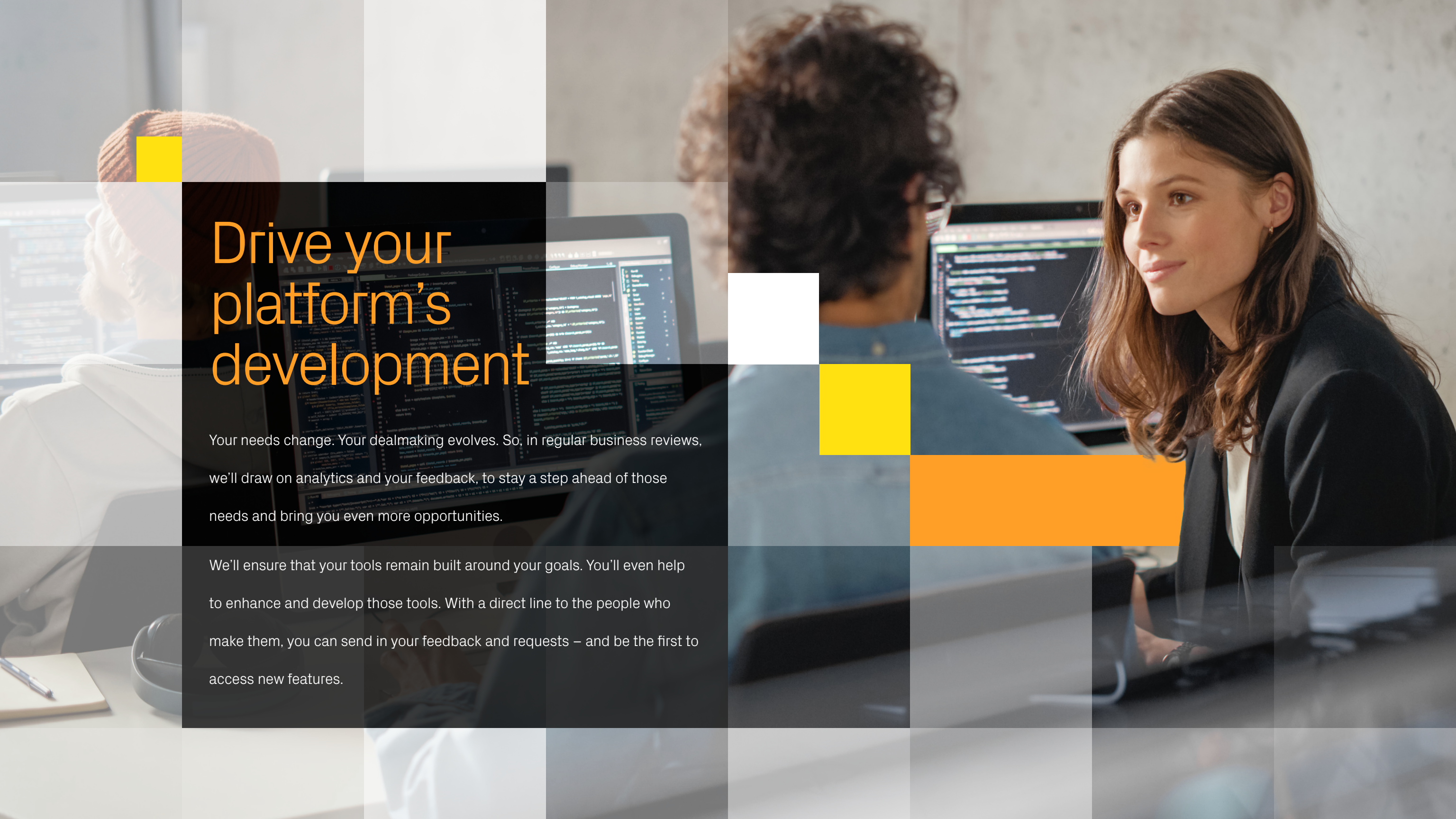
When your team meets obstacles for which they're unprepared, progress stalls.

But with your Elite partner, you're always ready.

Your partner monitors deal progress at every step. Identifying challenges. Making recommendations. Offering industry insights and advising on best practices. And customizing training for your team, to meet needs as they arise.

Now your deal maintains momentum in any weather.





Drive your platform's development

Your needs change. Your dealmaking evolves. So, in regular business reviews, we'll draw on analytics and your feedback, to stay a step ahead of those needs and bring you even more opportunities.

We'll ensure that your tools remain built around your goals. You'll even help to enhance and develop those tools. With a direct line to the people who make them, you can send in your feedback and requests – and be the first to access new features.

Plus all the usual benefits of Datasite Assist

We're standing by like extra members of your team. Handling the time-consuming tasks. Providing the instant answers you need. It's how we help to deliver an average 10,000 deals a year.

Hands-on support

Need practical assistance? Call on us to help you with anything from optimizing your data room to meeting your deadlines.

Practical help

We'll build and maintain your data room. Content uploads, folder structures, tracker creation, and much more. Leave the heavy lifting to us.

Effortless technology

Draw on more than 50 years of M&A experience, via the Datasite Assist portal. Resolve countless common queries and fix minor issues in moments.

- **Tap:** Find answers at your fingertips. Click into the Datasite Assist portal to find FAQs, how-to guides, tutorial videos, articles and more to keep your project moving. Or just tap your mobile screen to contact our team by phone or email.
- **Type:** Got a quick question? Ask Lana the digital assistant. For bigger issues, open a live chat with one of our experts – or send an email. Day or night, you can depend on a rapid response and a quick solution, all without leaving your keyboard.
- **Talk:** Sometimes you just need to hear a human voice. The voice of an expert who speaks your language – even if it's 2 a.m. on a Sunday. Someone who can give you the answers when you're not even sure what to ask. Just pick up the phone and we'll fix it.


Always available

Call on personal deal support 24/7/365.

Speaking your language

Find help worldwide in more than 20 languages.



    #Wheredealsaremade

Get in touch, visit www.datasite.com or contact: info@datasite.com

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